

Forward MID - Travel Diary

Journey Details	
Bus/Taxi Company	
Date/ Time	
Cost of Journey	

Thank you for participating in Forward MID's travel Diary scheme. Your information will be fed back to Midlothian Council and the key Midlothian travel providers.



1. How did you rate the :

	Poor	Fairly Good	Good	Very Good
Attitude of the driver?				
Accessibility of the vehicle?				
Comfort and safety during travel?				
Ease of boarding and entering vehicle?				
Ease and comfort/ suitability of alighting vehicle?				
Suitability of assistance offered or requested?				
Overall impression of travel experience?				

If you have ticked "Fairly good or "Poor, please could you provide more information:

2. How did the journey compare with your expectations?

3. Did you feel discriminated against in any way during your journey: yes No

4. Was the quality of the experience equal to that of non disabled people? yes No

5. If you had the opportunity to improve the experience what would you change?

6. Other comments?

Please return this Journal to Eric Johnstone, Mva 4-6
White Hart Street, Dalkeith EH22 1AE